

Agenda

- 9:30 a.m. – 10:00 a.m. Registration/Continental Breakfast
- 10:00 a.m. – 10:15 a.m. Introductions : Angela Veri, National Director of Customer Relations
- 10:15 a.m. – 10:45 a.m. **Presentation Topic: Key Highlights of New SABS**
Speaker: John Mendezcuria – CAA Insurance
- 10:45 a.m. – 11:00 a.m. Break
- 11:00 a.m. – 11:45 a.m. **Presentation Topic: Minor Injury Guidelines**
Speaker: Viivi Riis – Insurance Bureau of Canada
- 11:45 a.m. – 12:30 p.m. **Presentation Topic: Impact on Catastrophic Claims**
Speaker : Dr. Arthur Ameis, MDAC
- 12:30 p.m. – 1:30 p.m. LUNCH
- 1:30 p.m. – 2:15 p.m. **Presentation Topic: A Legal Defense Perspective**
Speaker : Philipa Samworth of Dutton Brock
- 2:15 p.m. – 2:30 p.m. Break
- 2:30 p.m. – 3:15 p.m. **Presentation Topic: A Legal Plaintiff Perspective**
Speaker : David Payne, Thomson Rogers LLP
- 3:15 p.m. – 3:30 p.m. Recap/Follow-up Sessions/Feedback Questionnaire

